

TASKOVA LTD

Connecting Businesses with Drivers



Terms & Conditions

Taskova Ltd

These Terms govern your access to and use of the Taskova platform as a Driver or a Business.

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Document Version 1.0

1. Introduction

These Terms and Conditions govern your access to and use of the Taskova platform, whether as a Driver or a Business. By accessing, registering for, or using the Platform, you confirm that you have read, understood, and agree to be bound by these Terms. If you do not agree to these Terms, you must not use the Platform.

2. Definitions

In these Terms, the following expressions shall have the meanings set out below:

"Company" means Taskova, the operator of the Platform.

"Driver" means a registered individual who browses job postings on the Platform.

"Business" means a registered business or individual who publishes job postings on the Platform.

"Platform" means the mobile and/or web application operated by the Company for the purpose of connecting Drivers and Businesses.

"Services" means the provision of an online job listings board on which Businesses publish postings and Drivers browse them.

3. Eligibility

3.1 You must be at least 18 years of age to use the Platform.

3.2 Drivers must hold a valid driving licence and any other licences, permits, approvals, or certifications required by applicable law.

3.3 Businesses must hold all licences, registrations, and permissions required for their business activities where applicable.

3.4 All users must provide accurate, current, and complete information during registration and must keep such information up to date.

4. Registration and Account Security

4.1 To access certain features of the Platform, you may be required to create an account.

4.2 You are responsible for maintaining the confidentiality of your login details and for all activity carried out under your account.

4.3 You must notify the Company immediately if you become aware of any unauthorised use of your account or any other security breach.

5. Driver Status

5.1 Drivers are engaged as self-employed independent contractors and not as employees, workers, agents, partners, or representatives of the Company.

5.2 Taskova is not the agent of any Driver or Business and is not a party to any contract entered into between them.

5.3 Drivers are under no obligation to browse, respond to, or contact any Business in relation to any job posting on the Platform.

5.4 The Company does not allocate, supervise, direct, control, or manage the manner in which Drivers perform any work.

5.5 Drivers are solely responsible for determining whether to accept any job and for performing accepted work in a lawful and professional manner.

6. Driver Compliance, Insurance and Immigration

6.1 Drivers must at all times hold valid Hire and Reward ("H&R") insurance or Class 3 cover, as applicable to the vehicle and services provided.

6.2 Drivers must ensure that such insurance remains valid, in force, and compliant at all times while using the Platform.

6.3 The Company may re-verify H&R insurance every 90 days, or at such other intervals as the Company reasonably considers necessary.

6.4 Drivers must notify the Company within 7 days of any cancellation, expiry, lapse, suspension, or other change affecting their H&R insurance or Class 3 cover.

6.5 The Company may suspend, restrict, or terminate access to the Platform where insurance cover cannot be confirmed or is no longer valid.

6.6 Drivers must notify the Company within 7 days of any change to their immigration status that may affect their right to work in the United Kingdom or otherwise lawfully use the Platform.

6.7 Drivers are solely responsible for ensuring that they have and maintain the legal right to work in the United Kingdom.

7. Tax and National Insurance

7.1 Drivers are solely responsible for registering with HM Revenue & Customs, where required, and for paying all income tax, National Insurance contributions, and any other taxes or statutory contributions arising from their work.

7.2 The Company does not deduct tax or National Insurance on behalf of Drivers unless required to do so by law.

7.3 Drivers must ensure that they comply with all applicable tax obligations arising from their activities through the Platform.

8. Business Obligations

8.1 Businesses must ensure that all job postings contain accurate, complete, and lawful information, including job location, job description, timing, and any relevant information.

8.2 Businesses must treat Drivers with courtesy and professionalism at all times.

8.3 Businesses must not post false, misleading, fraudulent, or unlawful job postings.

8.4 Businesses agree all payment terms directly with Drivers. No payment passes through the Platform.

9. Use of the Platform

Taskova operates an online job listings board. It is not a transport service, dispatch service, delivery service, broker, or agent. Taskova is not a party to any agreement between a Driver and a Business.

9.1 Businesses may publish job postings through the Platform.

9.2 Drivers may browse postings and contact Businesses directly at their sole discretion.

9.3 The Company does not guarantee the availability of any Driver, Business, or job at any particular time.

9.4 The Company provides the Platform as an online listings service on which Businesses publish postings and Drivers may browse them.

9.5 The Company does not provide, arrange, allocate, broker, dispatch, match, or facilitate any work between users. The Company's role is limited to publishing job postings submitted by Businesses.

10. Verification and Background Checks

10.1 The Company may require Drivers to complete identity verification, right-to-work checks, and vehicle or insurance confirmation before accessing certain features of the Platform.

10.2 The Company may require additional documentation where reasonably necessary for compliance, safety, fraud prevention, or operational reasons.

10.3 Failure to complete verification requirements may result in suspension or restriction of access to the Platform.

11. Fees and Payments

11.1 The Company may charge service fees, subscription fees, or other charges, which will be disclosed before confirmation where applicable.

11.2 The Company does not store payment card details or transaction details on the Platform.

11.3 Payments between Drivers and Businesses are to be agreed directly between them. No payment between Drivers and Businesses passes through the Platform at any time.

11.4 The Company is not responsible for any dispute, charge, delay, refund issue, or payment failure between users.

11.5 The Company will never contact Drivers or Businesses to request payment for any job. Anyone claiming to do so should be reported to the Company.

12. Cancellations and Disputes

12.1 Cancellations may be permitted subject to the rules communicated on the Platform from time to time.

12.2 Any dispute arising between a Driver and a Business must be reported within 24 hours of occurrence.

12.3 The Company may facilitate communication between users for the purpose of resolution, but it is not liable for the outcome of any dispute.

12.4 The Company shall not be responsible for resolving payment disputes between Drivers and Businesses except to the extent required by applicable law or its own Platform procedures.

13. User Conduct

13.1 Users must act honestly, lawfully, respectfully, and professionally at all times when using the Platform.

13.2 Drivers must comply with all applicable road traffic, transport, safety, and regulatory requirements.

13.3 Users must not engage in harassment, abuse, threats, discrimination, fraud, or any other unlawful conduct.

14. Prohibited Activities

Users must not:

- Provide false, misleading, or fraudulent information.
- Interfere with the proper functioning of the Platform.
- Use the Platform for unlawful, abusive, or harassing purposes.
- Attempt to circumvent the Platform for unlawful or fraudulent activities.

15. Data Privacy

15.1 The Company will process personal data in accordance with its Privacy Policy and applicable data protection laws.

15.2 Users consent to the collection and use of their personal data for operational, verification, legal, compliance, and service-related purposes.

15.3 The Company will not share personal data with third parties unrelated to the operation of the Platform, except where required by law or as set out in the Privacy Policy.

15.4 Drivers have the right, where applicable under data protection law, to request access to their personal data, rectification of inaccurate personal data, erasure of personal data, restriction of processing, objection to processing, and to lodge a complaint with the Information Commissioner's Office (ICO).

16. Limitation of Liability

16.1 To the fullest extent permitted by law, the Company shall not be liable for any loss, damage, cost, delay, or expense arising from the acts or omissions of users or third parties.

16.2 The Platform is provided on an "as is" and "as available" basis without warranties of any kind, whether express or implied.

16.3 Nothing in these Terms shall exclude or limit liability where such exclusion or limitation is not permitted by law.

17. Suspension and Termination

17.1 The Company may suspend, restrict, or terminate any account where it reasonably believes that a user has breached these Terms, provided false information, failed verification, or ceased to meet eligibility requirements.

17.2 The Company may suspend a Driver where H&R insurance or Class 3 cover cannot be confirmed or has lapsed.

17.3 Users may delete their account at any time through the Platform, subject to any outstanding obligations.

18. Changes to These Terms

The Company may update these Terms from time to time. Any revised version will be published on the Platform. Continued use of the Platform after any changes take effect constitutes acceptance of the revised Terms.

19. Governing Law and Jurisdiction

These Terms and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction, except where mandatory law provides otherwise.

20. Contact Us

If you have any questions or concerns regarding these Terms, please contact us at:

- **Email:** info@taskova.co.uk
- **Email:** ceo@taskova.co.uk
- **Email:** m.abdulrenik@gmail.com